

INFORMATION TECHNOLOGY BENCHMARK SURVEY QUESTIONS

My home or business is located: 1-In the community of _____ 2-Outside the Community of _____.

Do you have computers in your home or business? Yes _____ No _____
(If you said no, you are done with the survey, thank you)

| HOUSEHOLD SURVEY QUESTIONS | CIRCLE Yes or No or enter a number below | | Question # | BUSINESS SURVEY QUESTIONS | CIRCLE Yes or No or enter a number below | | Question # |
|---|---|----|------------|---|---|----|------------|
| How many people live in your household? | | | 1 | Number of employees? | | | 19 |
| How many children live in your household? | | | 2 | Number of computers used in your business? | | | 20 |
| Under 12 | | | 3 | How many computers are networked? | | | 21 |
| Between 12 and 18 | | | 4 | How do you backup: 1-disk 2-CD or DVD 3-Tape 4-second hard drive 5-internet 6-I don't back up | | | 22 |
| Do your children research on the Internet for school? | Yes | No | 5 | Number of Employees using computers? | | | 23 |
| Number of computers in household? | | | 6 | Describe your Internet connection: 1. None 2. Dial up telephone modem 3. Dial up wireless telephone modem 4. High speed Broadband (DSL) 5. High speed Broadband wireless 6. High speed Broadband satellite 7. High speed Broadband cable service | | | 24 |
| Describe your Internet connection: 1. None 2. Dial up telephone modem 3. Dial up wireless telephone modem 4. High speed Broadband (DSL) 5. High speed Broadband wireless 6. High speed Broadband satellite 7. High speed Broadband cable service | | | 7 | Rate your Internet service provider? 1-Excellent 2-Good 3-Average 4-Poor 5-Lousy | | | 25 |
| Rate your Internet service provider? 1-Excellent 2-Good 3-Average 4-Poor 5-Lousy | | | 8 | Do your employees have email accounts? | Yes | No | 26 |
| Do you have an email account? | Yes | No | 9 | Does your company have a website? | Yes | No | 27 |
| Do you purchase over the Internet from home? | Yes | No | 10 | Do you use your computer for accounting? | Yes | No | 28 |
| Do you email photos? | Yes | No | 11 | Do you use your computer for payroll? | Yes | No | 29 |
| Do you include attachments with your email? | Yes | No | 12 | Do you use your computer for inventory? | Yes | No | 30 |
| Do you have a digital camera? | Yes | No | 13 | Do you use your computer for business research? | Yes | No | 31 |
| Do you have a scanner? | Yes | No | 14 | Can your website take orders or sell products? | Yes | No | 32 |
| How many phone lines does your home have? | | | 15 | Does your website allow credit card purchases? | Yes | No | 33 |
| How many personal cell phones? | | | 16 | Would you or your employees participate in local computer education classes? | Yes | No | 34 |
| Would you or your family participate in local computer education classes? | Yes | No | 17 | Is your computer maintenance done: 1-Locally 2-Outside Fillmore County 3-Shipped out of Nebraska | | | 35 |
| Is your computer maintenance done: 1-Locally 2-Outside Fillmore County 3-Shipped out of Nebraska | | | 18 | | | | |

Optional

Name or Business Name: _____

E-mail address: _____

Web URL: _____ http://

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Geneva, Nebraska 68361

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