

York County Information Technology Public Survey Summary

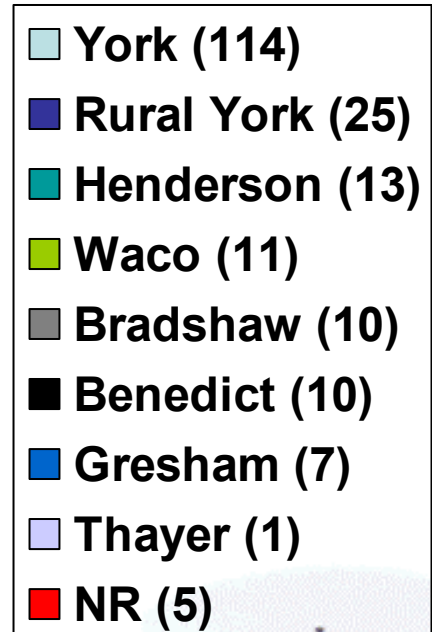
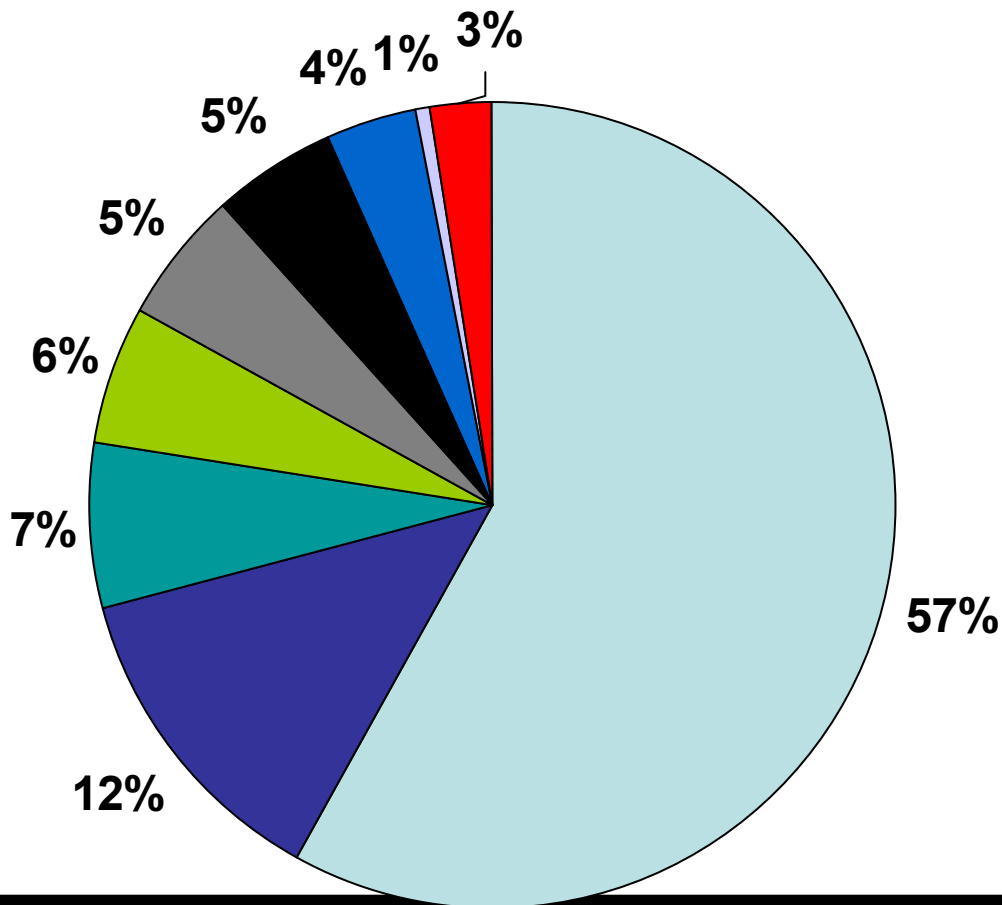
**By
Gary L. Zoubek
Extension Educator**



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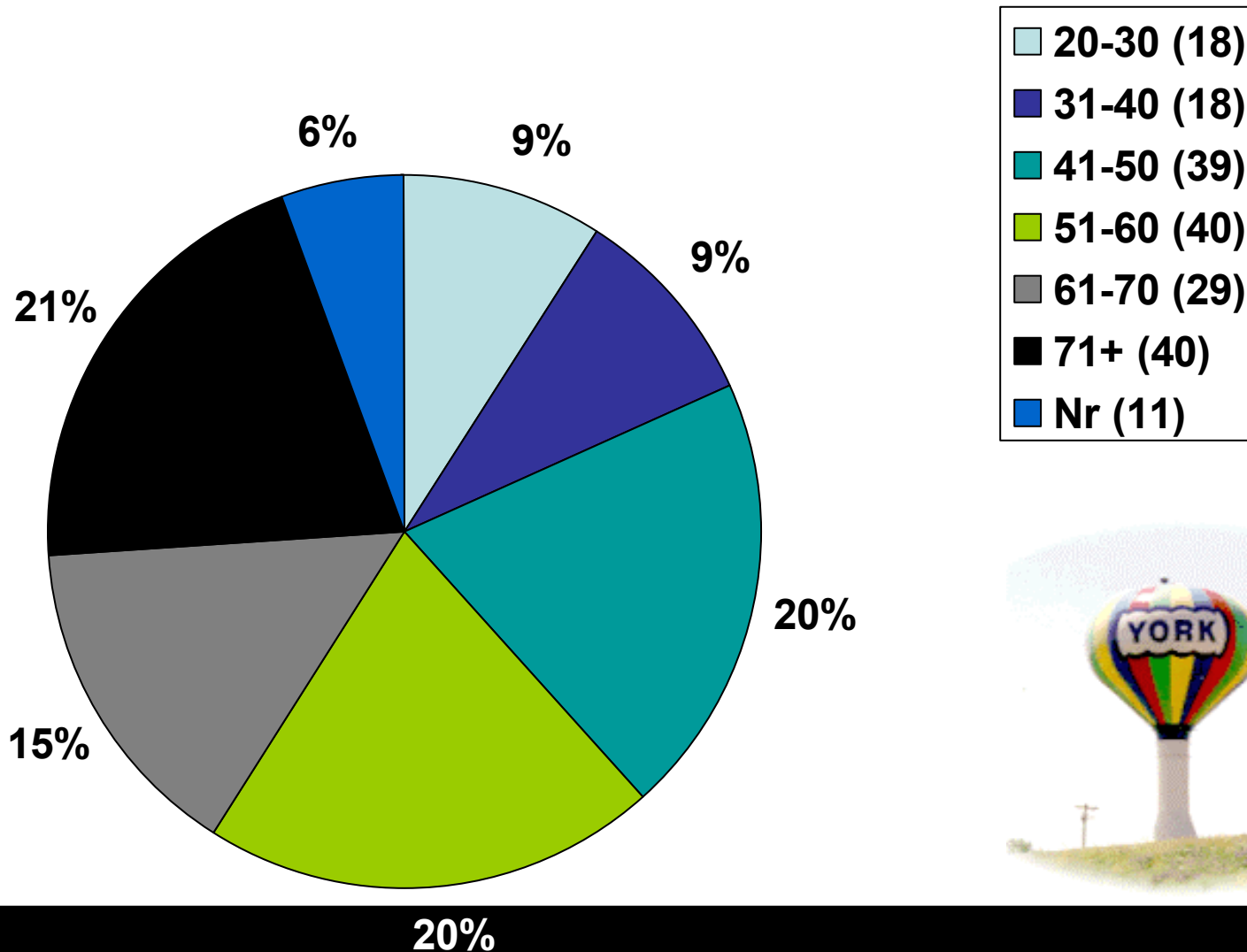
Q1. In what community are you located?

528 Survey's Mailed 195 Returned = 36.93%



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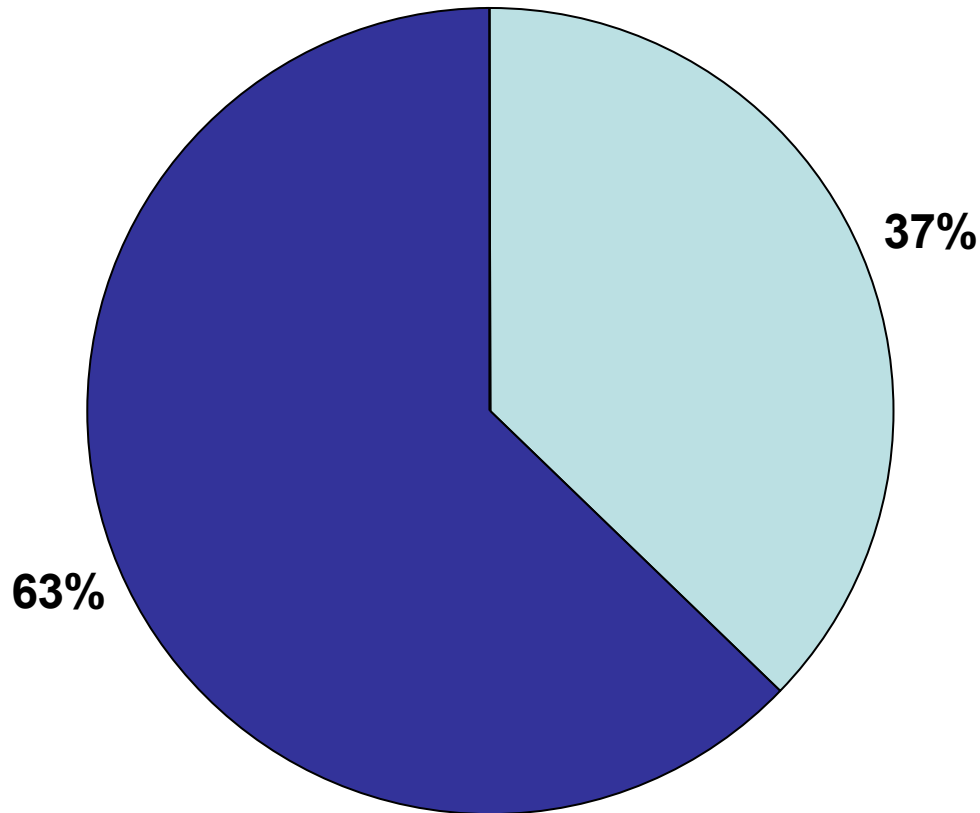
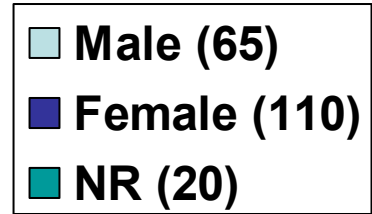
Q2. What is your: Age



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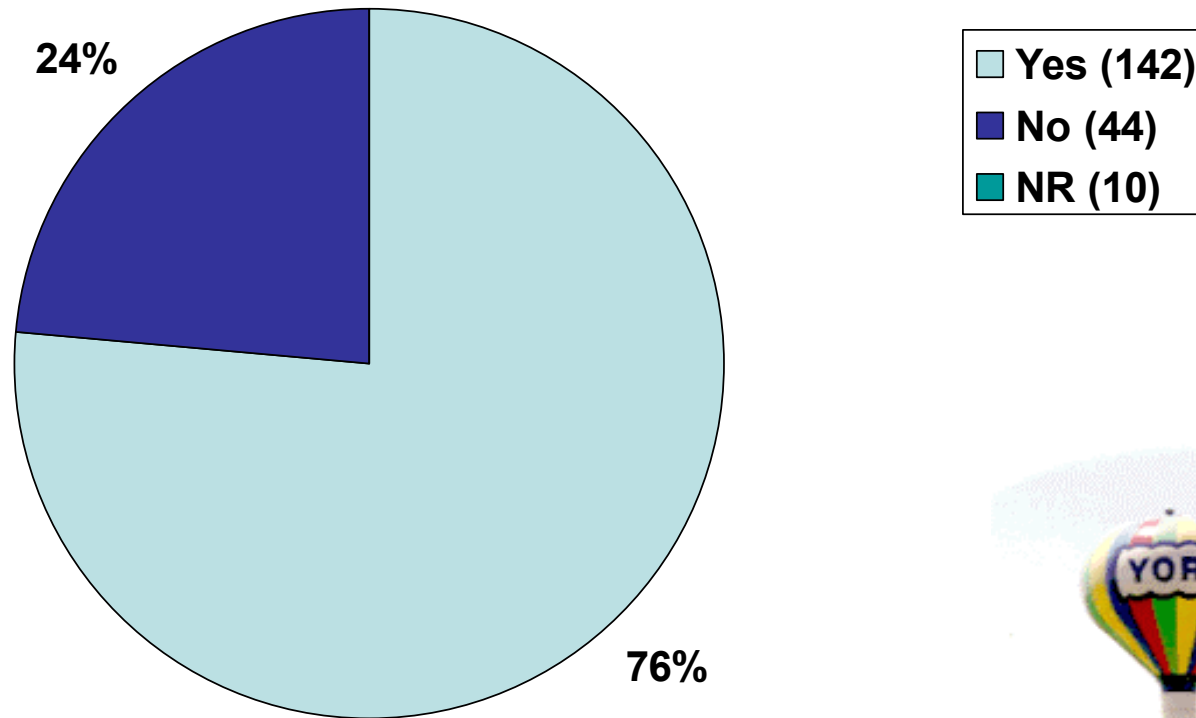
Q2. What is your Sex

Sex



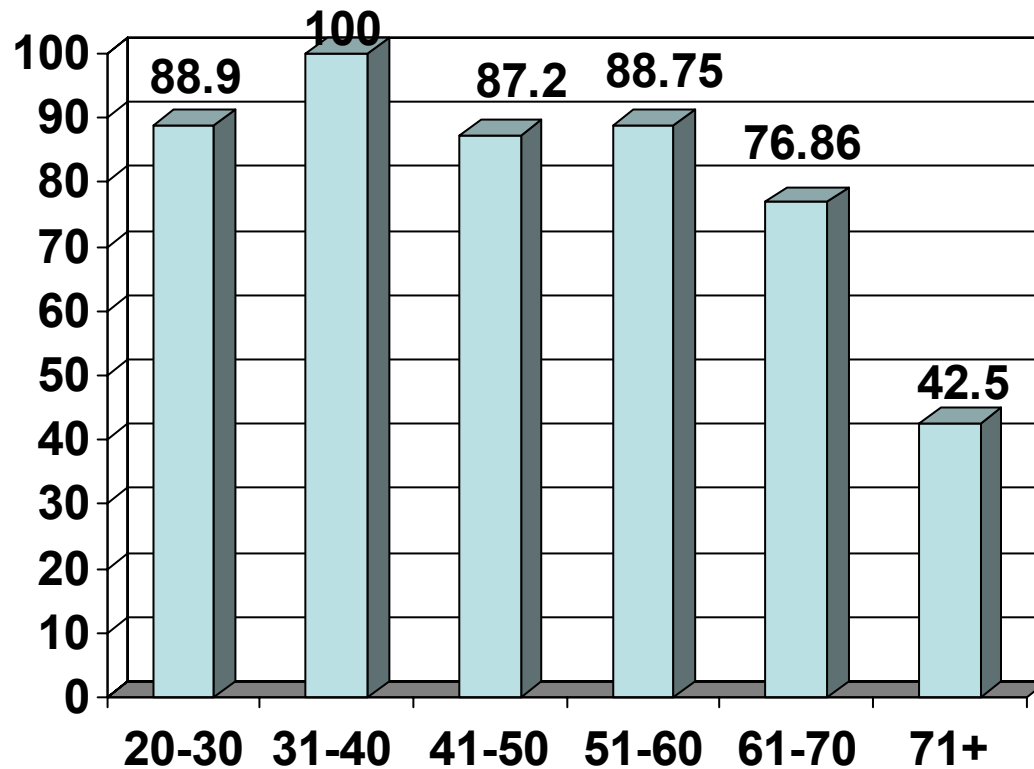
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Q3. Do you have a computer in your home?



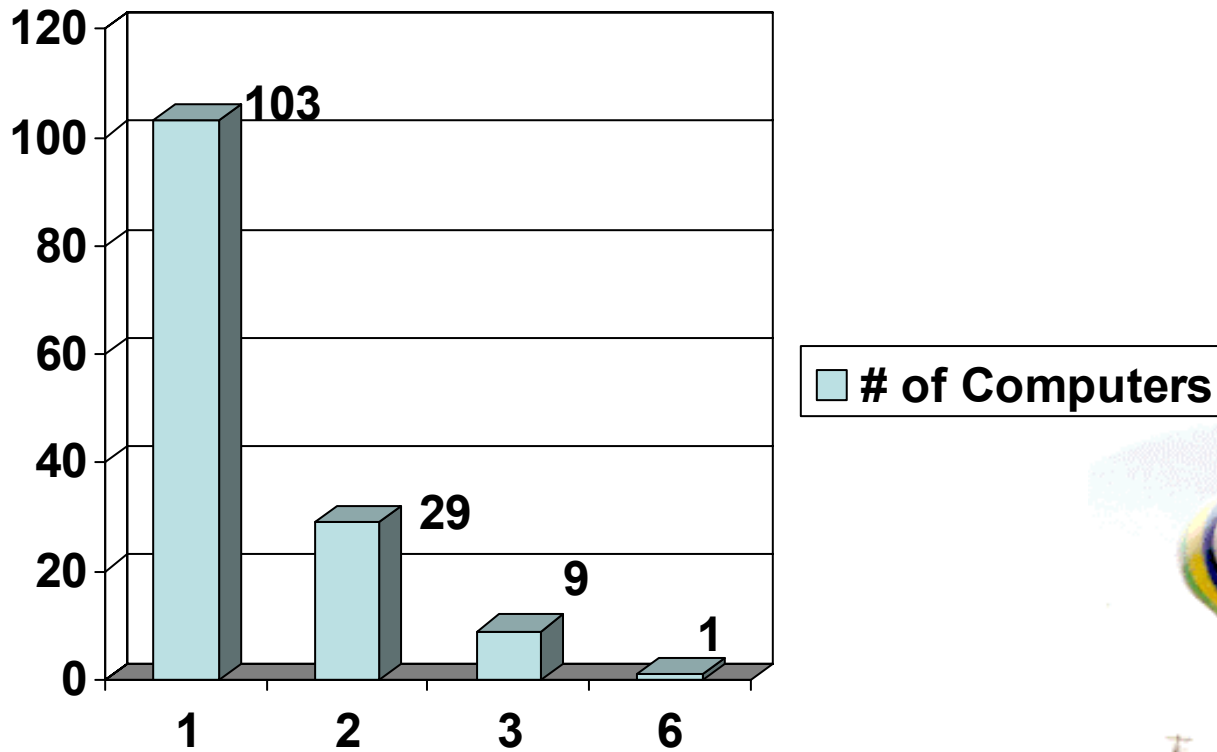
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Q3. Home computers by age! (% of those that responded)



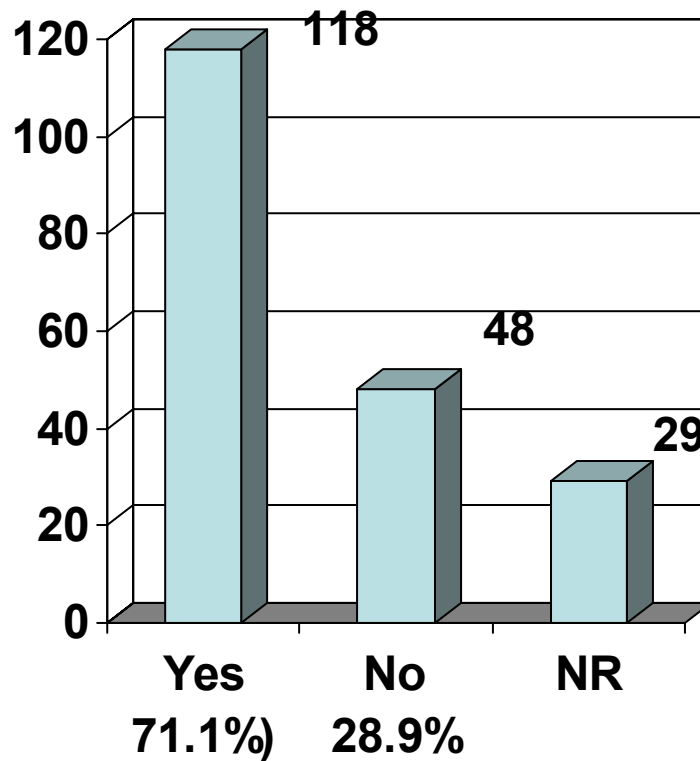
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Q3. How many computers do you have at home?



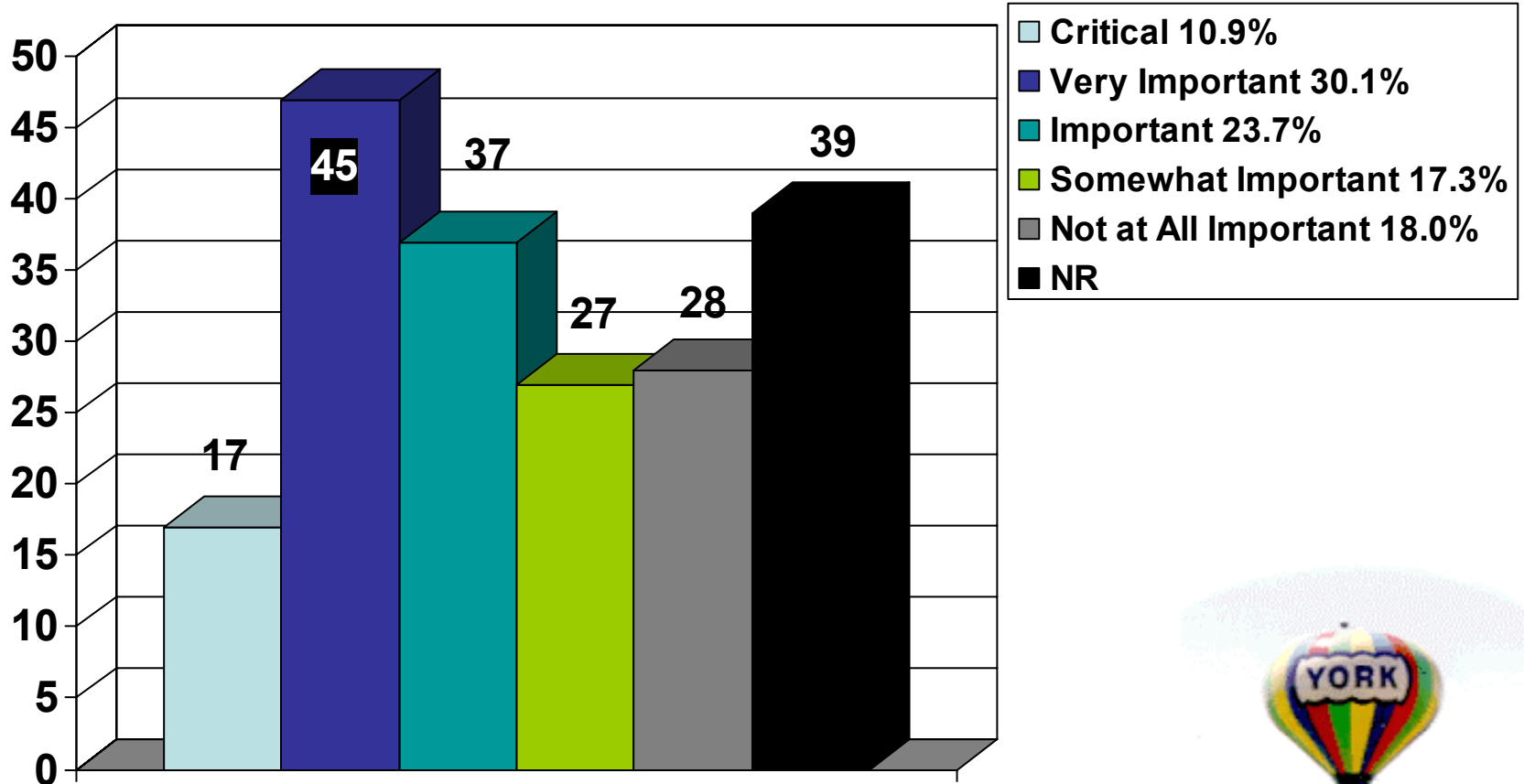
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Q4. Are you connected to the Internet?



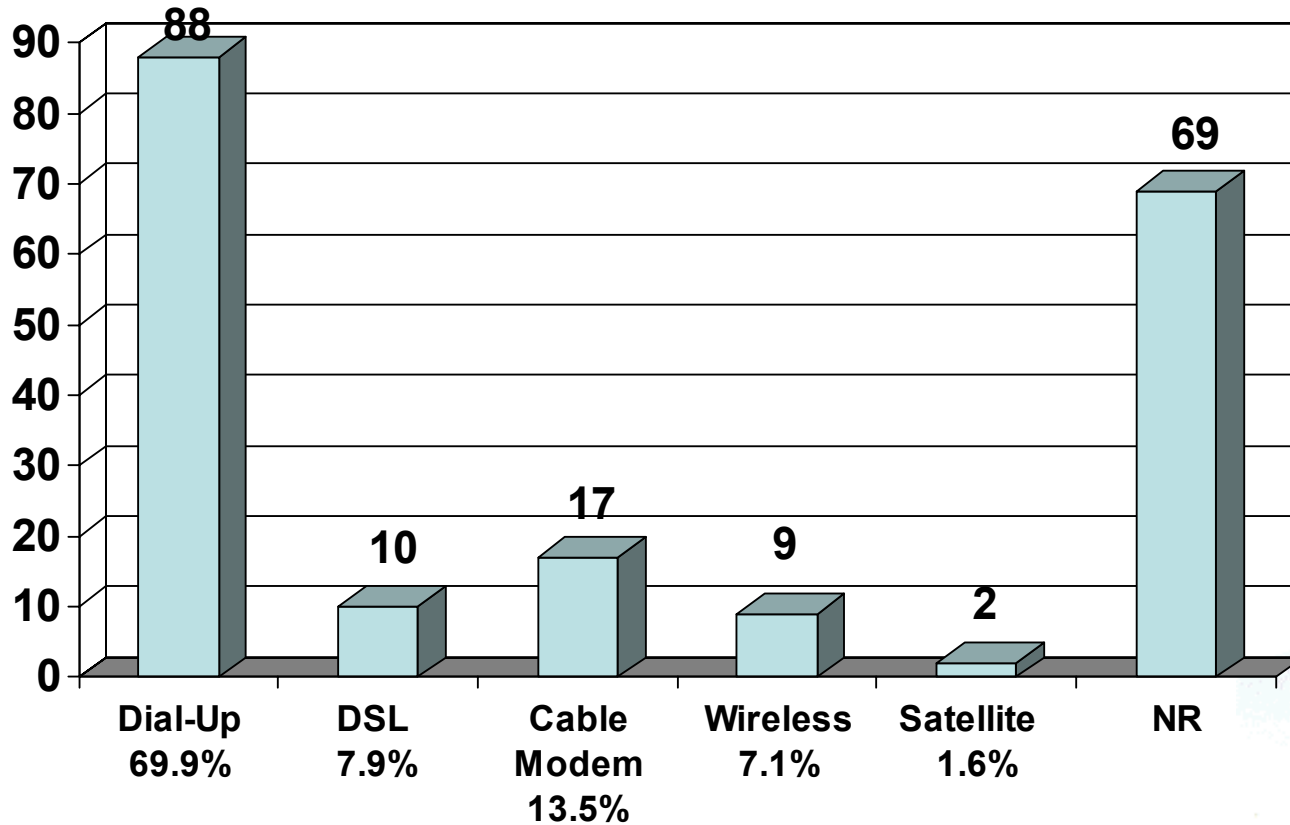
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Q5. How important is Internet access to you in your home?



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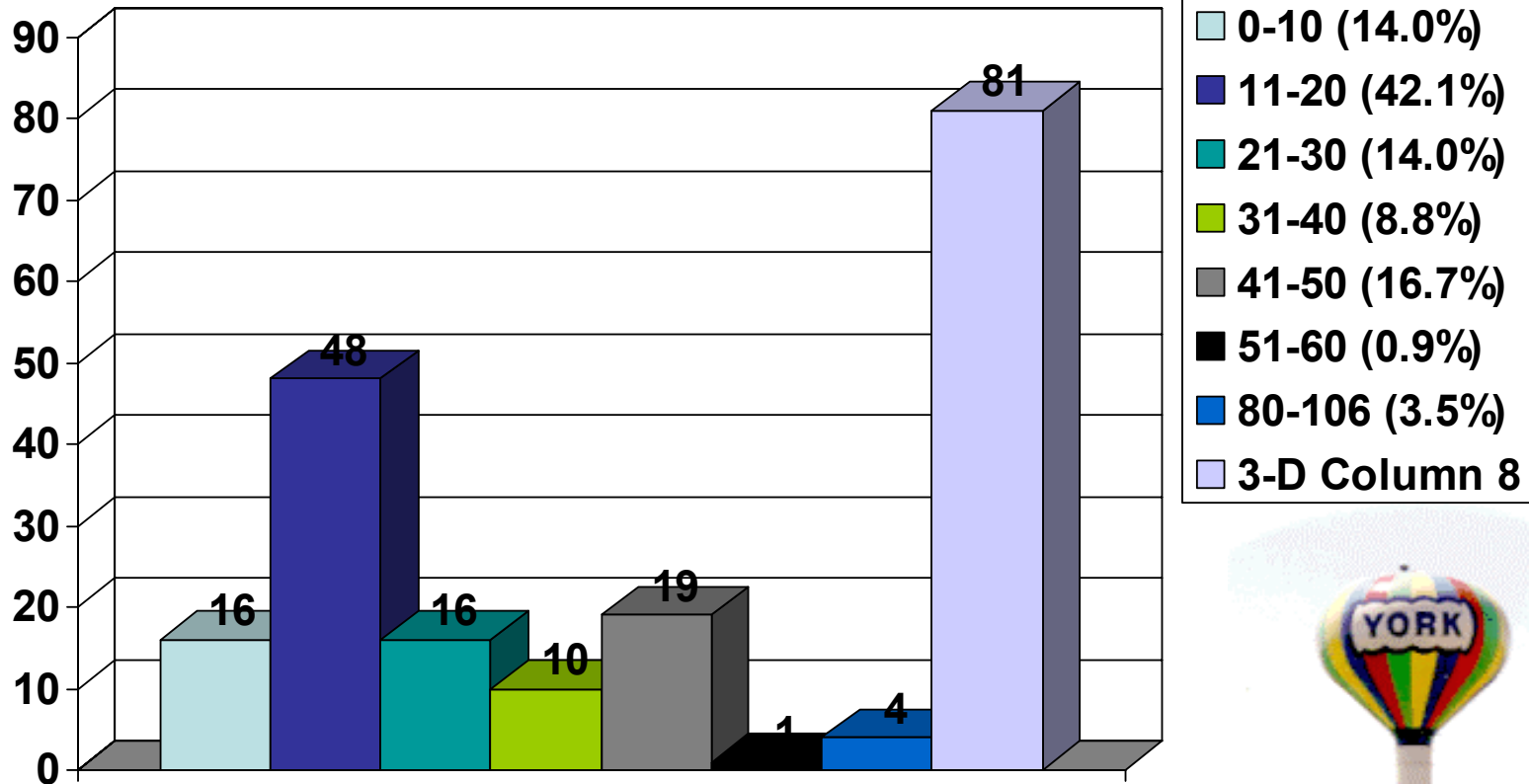
Q6. What means do you use to connect to the Internet?



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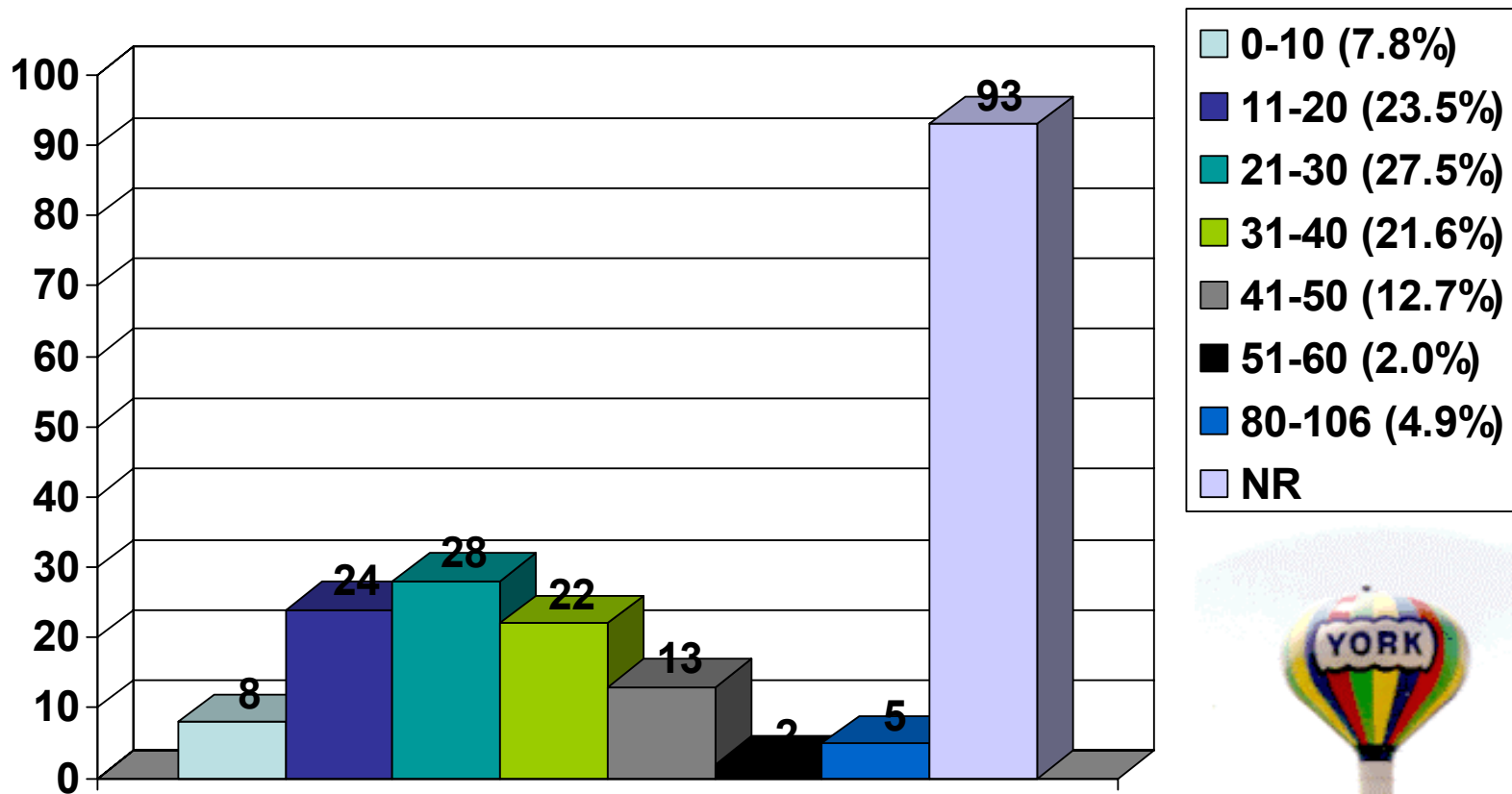
Q7. Approximately what do you pay per month for your Internet and connection \$ ___/month?

Dollars/Month



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Q8. What is the maximum that you are willing to pay per month for “fast-broadband” Internet access (Cable/DSL/Wireless)?



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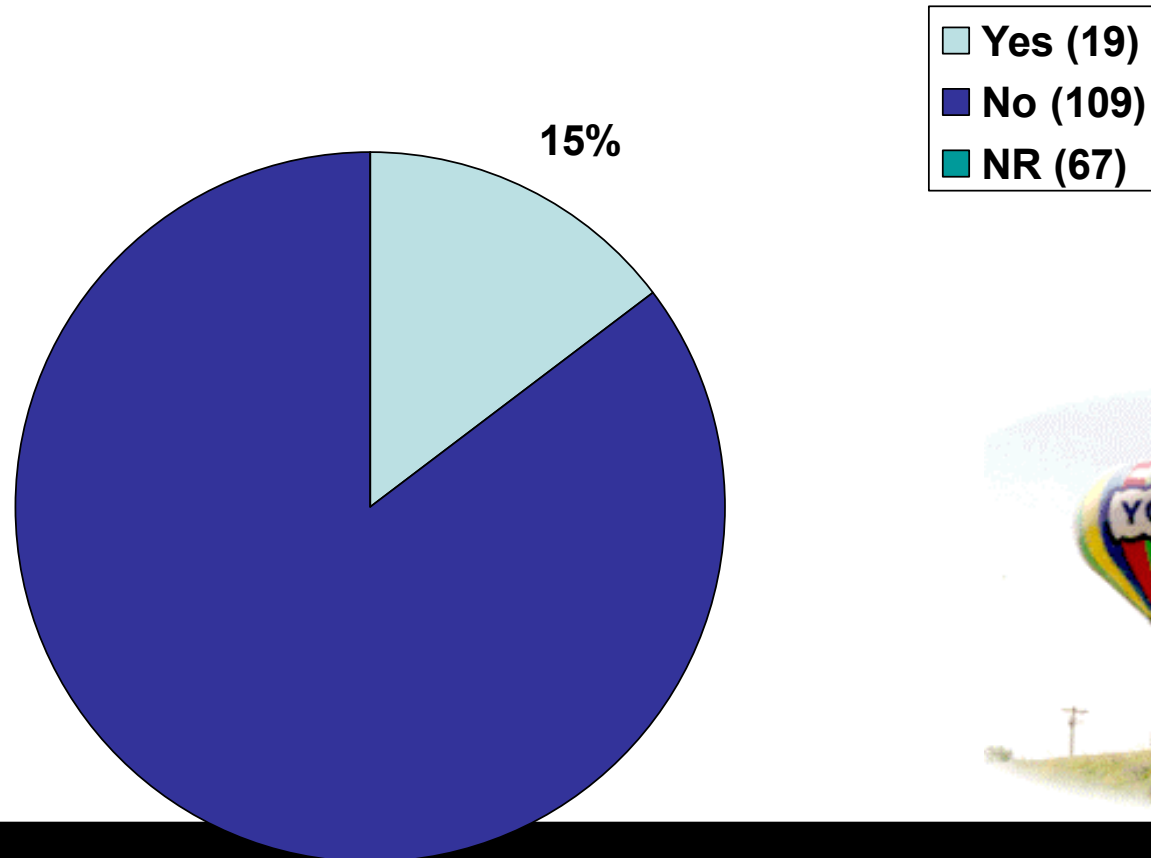
Q9. If there is one thing to change about your internet service provider what would it be?

Number	Change
28	More Speed
13	Nothing
12	Lower Cost
6	Other – Internet without 2 nd line, easier email, get disconnected, busy, wireless, DSL
3	Dial-Up Problems
3	Reliability
2	More Help
67	Total Responses



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Q10. Do you desire Internet Services that are not available From your current provider?



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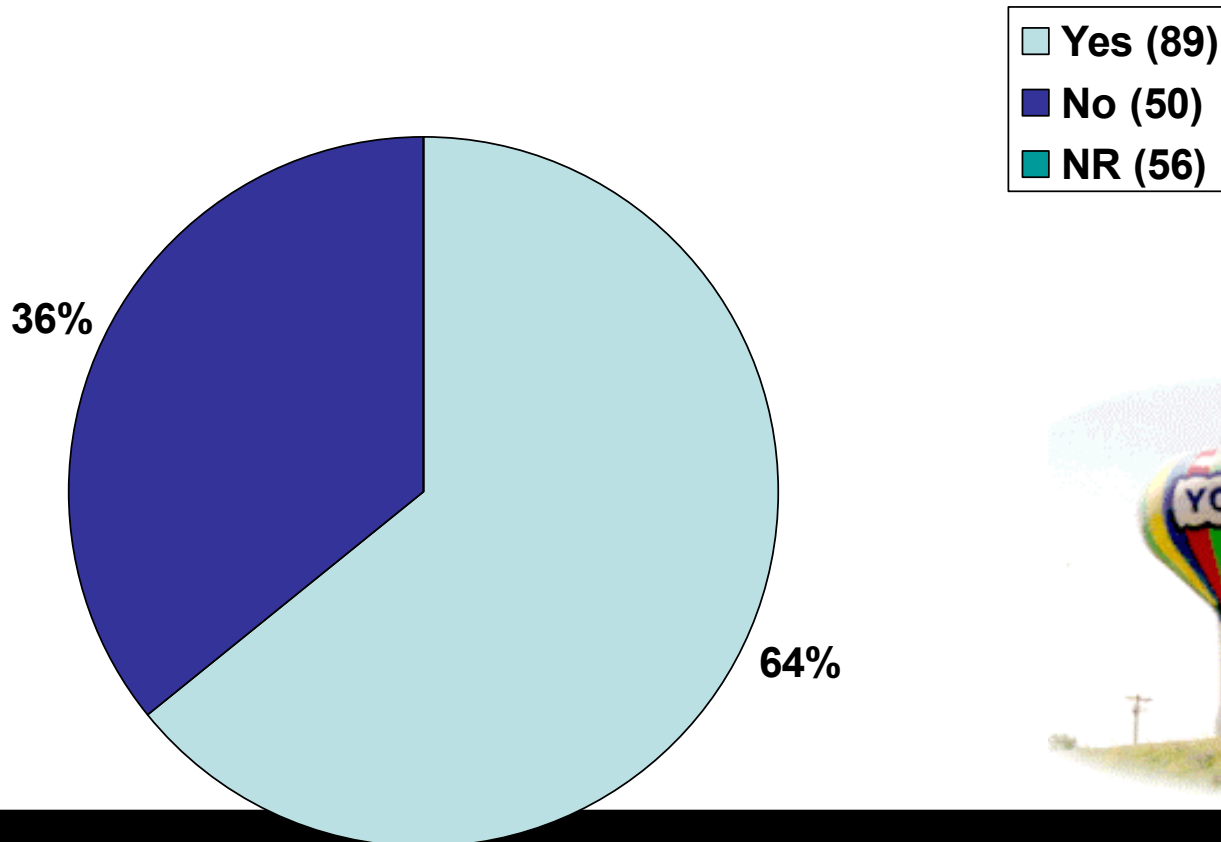
Q10. Do you desire Internet Services that are not from your current provider?

Number	Services
1	More for less
1	Quick Access
1	Reasonable with service
1	Speed
1	Wireless
1	Wireless satellite
6	Total Responses



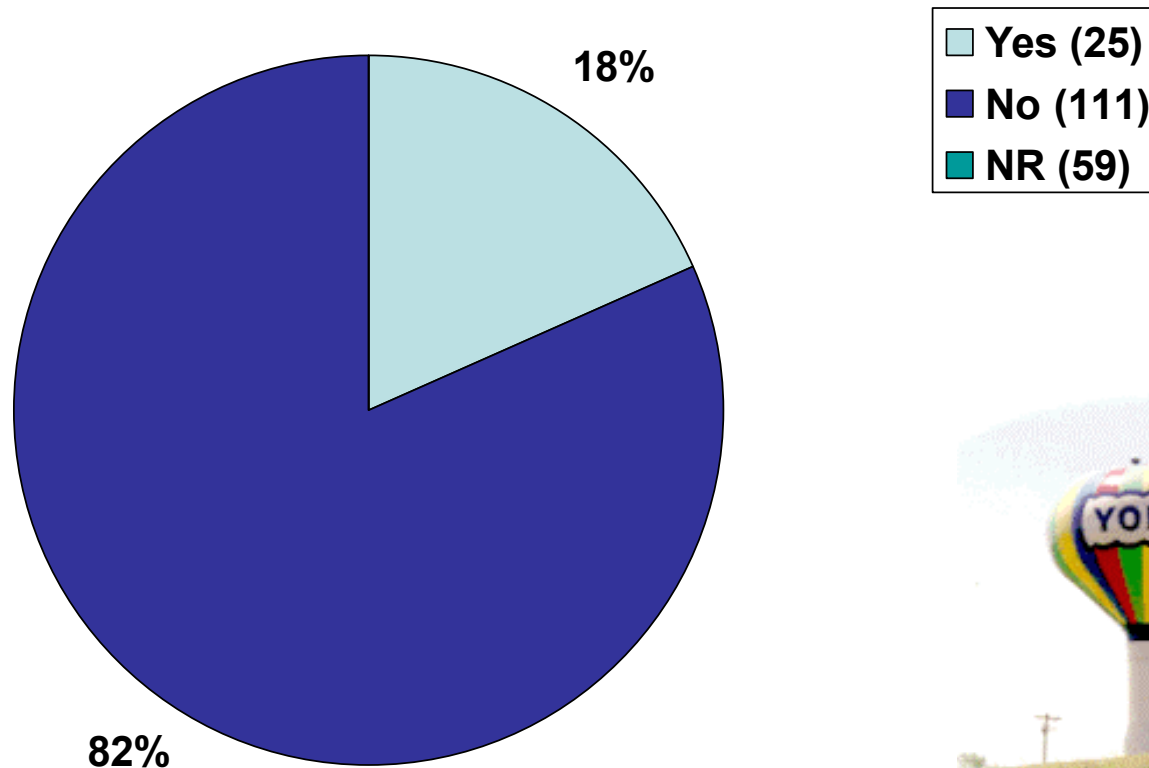
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Q11. Have you made a purchase on the Internet?



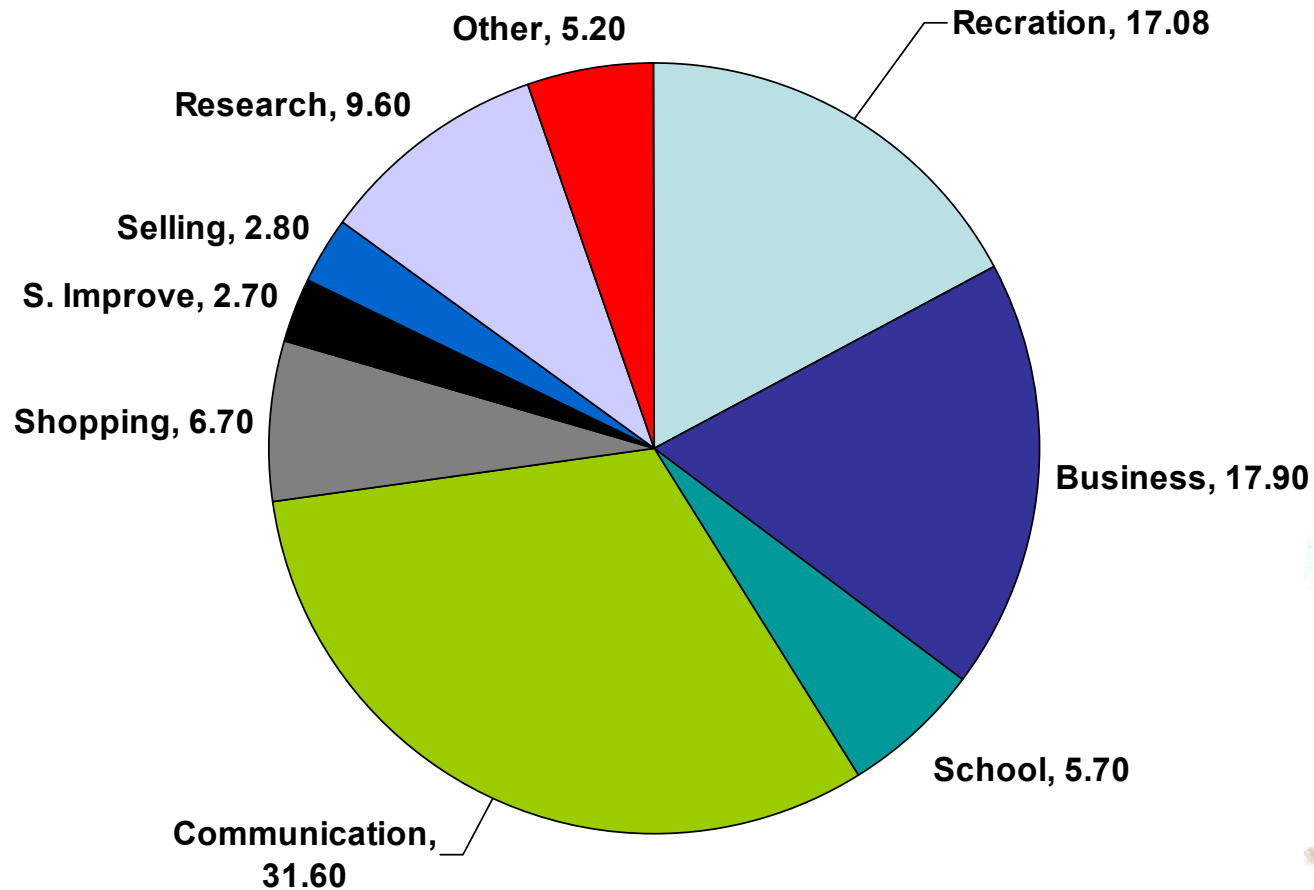
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Q12. Have you sold items on the Internet?



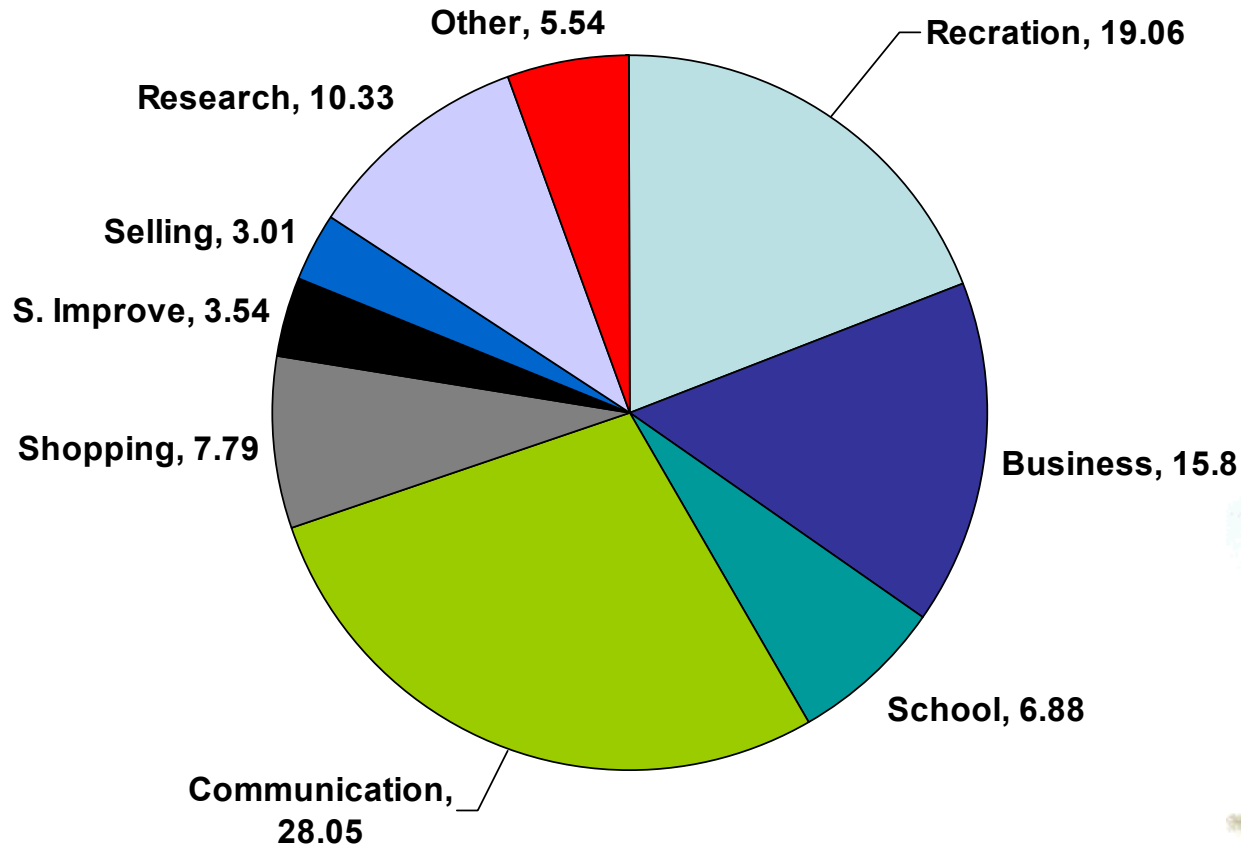
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Q13. What do you use your home computer for?
71 responses



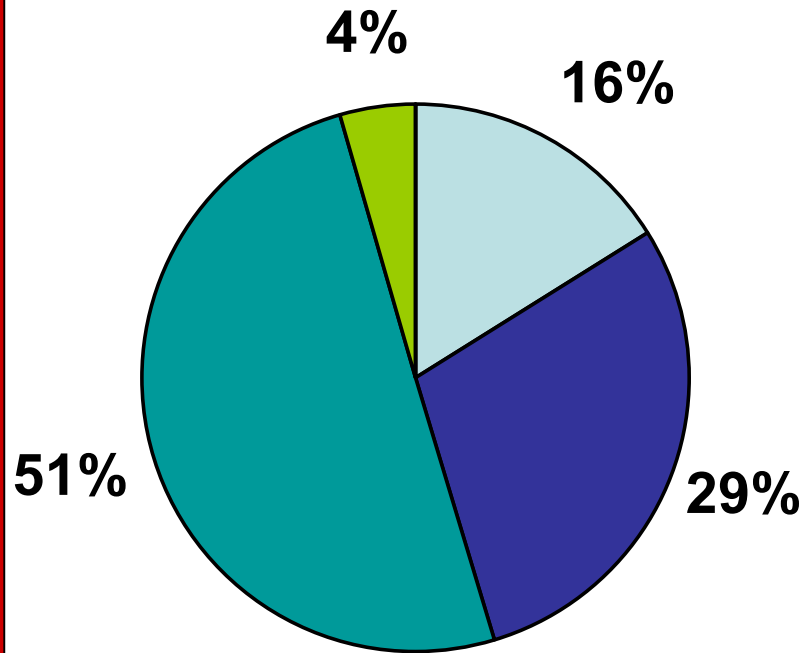
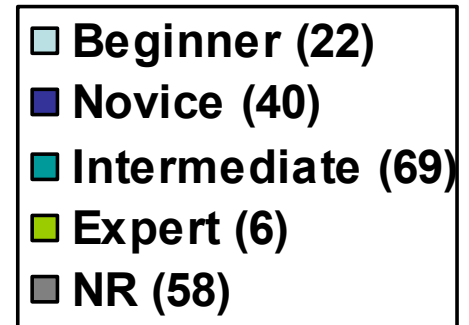
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Q13. What do you use your home computer for?
118 responses



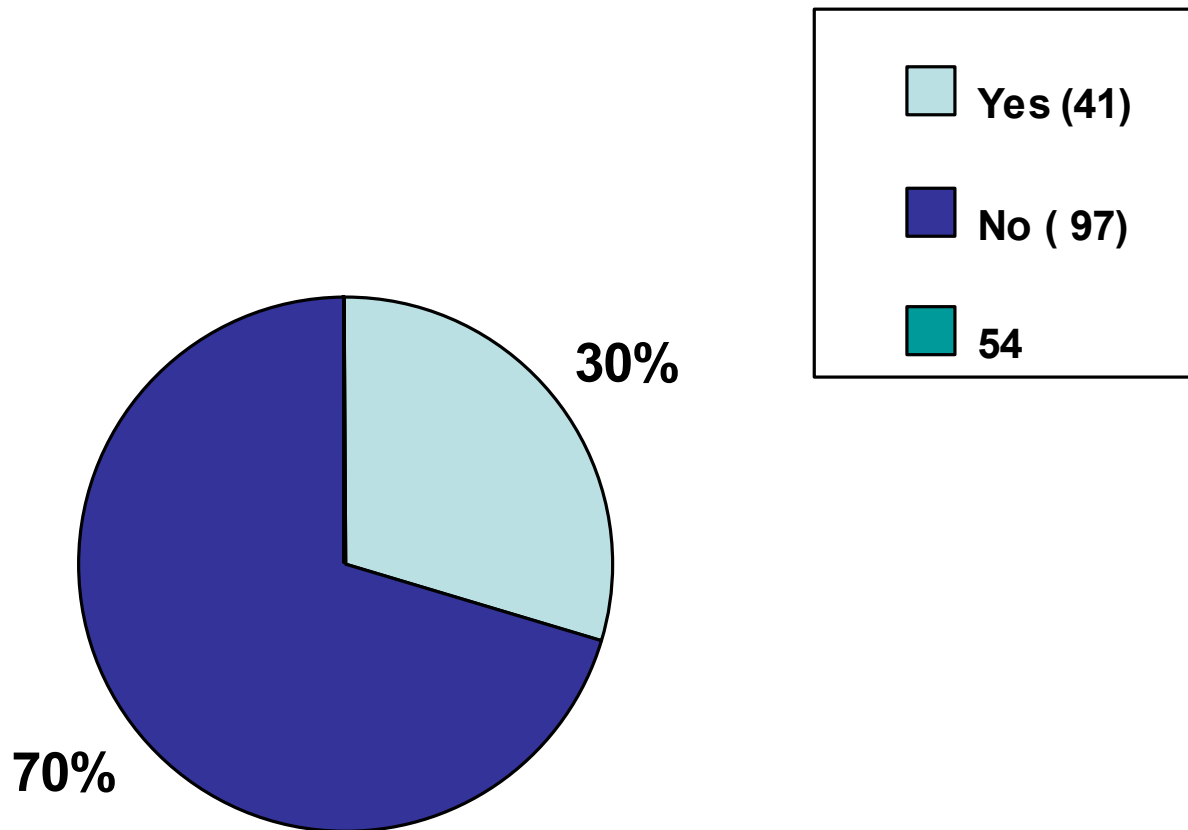
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Q14. As a computer user, do you consider your self a ___?



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Q15. Have you been involved in any local computer or Internet training classes?



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Q15. Have you been involved in any local computer or Internet classes? What were those classes?

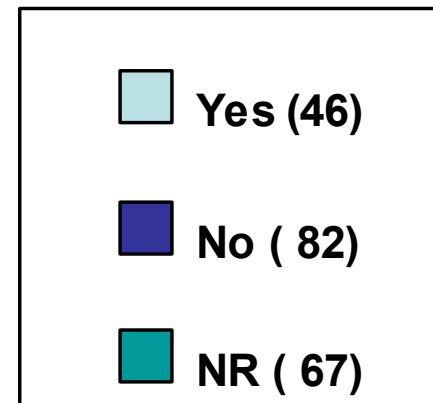
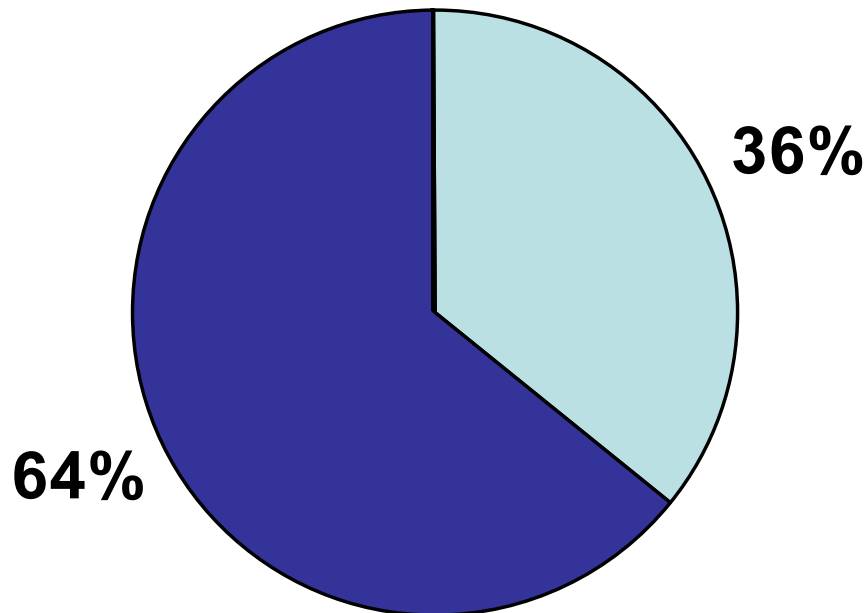
Number	Change
12	Basic computer training
8	Community ed classes
4	Excel
3	Work related classes
3	Windows
2	Word
5	Other – digital imaging, labels, bachelor's degree Outlook, Internet
30	Total Responses ¹

¹ Training at the high school, community ed. and Extension were mentioned!



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Q16. Would you like additional Internet or computer training?



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**Q16. Would you like additional Internet or Computer Training?
If yes in what areas/subjects?**

Number	Change
5	Basic/general
5	Word processing
4	Internet
3	Problem solving
2	Excel
10	Other – digital imaging, website development, software applications, Outlook, Access, PowerPoint CD burner, general
29	Total Responses

