

York County Information Technology Public Survey

Q1. In what community are you located? York___ Henderson___ Bradshaw___ Benedict___
Waco___ Thayer___ Gresham___ Lushton___ rural York County___

Q2. What is your:
Age 1 20-30 years 3 31-40 years 4 41-50 years 5 51-60 years 6 61-70 years 7 71 +
Gender 1 Male 1 Female

Q3. Do you have a computer in your home?
1 Yes (If yes, how many _____?)
2 No

Q4. Are you connected to the Internet?
1 Yes
2 No

Q5. How important is Internet access to you in your home?

	Critical	Very Important	Important	Somewhat Important	Not At All Important
	▼	▼	▼	▼	▼
Rank	1	2	3	4	5

Q6. What means do you use to connect to the Internet?
1 Dial-up(telephone line)
2 Fast telephone(DSL line)
3 Cable modem(roadrunner/darkfiber)
4 Wireless (dish antenna)
5 Satellite

Q7. Approximately what do you pay per month for your Internet and connection \$___/month?*
**(2nd telephone line and internet access, cable and modem charge, or dish rent and access)*

Q8. What is the maximum that you are willing to pay monthly for "fast-broadband" Internet access (Cable/DSL/Wireless) \$___/month?

Q9. If there is one thing to change about your internet service provider what would it be?

Q10. Do you desire Internet Services that are not available from your current provider?
1 Yes If yes, what services would they be? _____
2 No

Q11. Have you made purchases on the Internet?

- 1 Yes
- 2 No

Q12. Have you sold items on the Internet?

- 1 Yes
- 2 No

Q13. What do you use your home computer for? (% should total 100%)

Recreation____ Business____ School____ Communicating with others____ Shopping____

Self improvement____ Selling____ Research____ Other____

Q14. As a computer user, do you consider yourself a?

Beginner 1 Novice 1 Intermediate 1 Expert 1

Q15. Have you been involved in any local computer or Internet training classes?

- 1 Yes
- 2 No

If yes what were those classes? _____

Q16. Would you like additional Internet or Computer Training?

- 1 Yes
- 2 No

If yes in what areas/subjects? _____

Q17. How frequently do you utilize each of the following Internet activities from your home?

	Every day	Once/twice a week	Once a month	Few times a year	Not at all
a. E-mail friends/family	1	2	3	4	5
b. Search for information	1	2	3	4	5
c. Purchase goods/services	1	2	3	4	5
d. Selling products/services	1	2	3	4	5
f. Entertainment	1	2	3	4	5
g. Games	1	2	3	4	5
h. Participate in online chats	1	2	3	4	5
i. Distance education	1	2	3	4	5
j. Search classified ads.	1	2	3	4	5
k. Obtain news	1	2	3	4	5
l. Download software, etc.	1	2	3	4	5
m. Day trading	1	2	3	4	5
n. Listen to music	1	2	3	4	5
o. Obtain government forms, etc.	1	2	3	4	5
p. Creating Web pages	1	2	3	4	5

Q18. Please select the response indicating the importance of the Internet to you for each activity.

	Critical ▼	Very Important ▼	Important ▼	Somewhat Important ▼	Not At All Important ▼
a. E-mail friends/family	1	2	3	4	5
b. Search for information	1	2	3	4	5
c. Purchase goods/services	1	2	3	4	5
d. Selling products/services	1	2	3	4	5
e. Entertainment	1	2	3	4	5
f. Games	1	2	3	4	5
g. Participate in online chats	1	2	3	4	5
h. Distance education	1	2	3	4	5
i. Search classified advs.	1	2	3	4	5
j. Obtain news	1	2	3	4	5
k. Download software, etc.	1	2	3	4	5
l. Day trading	1	2	3	4	5
m. Listen to music	1	2	3	4	5
n. Obtain government forms, etc.	1	2	3	4	5
o. Creating Web pages	1	2	3	4	5

Q19. What city/county information would you like to see on line? (Please check all those desired)

- a. Available City/County Programs and Services
- b. Be able to complete online transactions
- c. City/County meeting schedules/agendas/minutes
- d. City/County budget documents
- e. City/County ordinances
- f. City/County appointed & elected officials' contact information
- g. City/County land use and zoning maps
- h. City/County bidding information
- i. City/Community/County discussion board
- j. Community Calendar
- k. Information for new and prospective residents
- l. Permit, forms and applications on line
- m. Property tax appraisals
- n. Real estate records (lien and title information)
- o. Video feed of City Council/County Board meetings (live and delayed broadcast)
- p. Other, please list _____

Q20. Do you have other comments or suggestions for the York Technology Committee?

Thank You for completing this survey!