

Comments – Email Standard

Comment #1

Below is the list of questions I would like reviewed by the NITC - Technical Panel in association with the "Email Standard for State Government Agencies".

Does this apply to employee-based email and not case-base email?

Does this mean that all out-going email of any type must be passed through OCIO controlled email software/hardware (Exchange, IronPort, etc)?

Does this mean that that only one email client software is only allowed (e.g. Outlook) and custom clients cannot be used if part of another system such as a case management or workflow management system?

Does this apply to both unsecured and secured outgoing (outside the state email system) email?

Does this apply to all external incoming email, unsecured and secured?

If this applies to external incoming secured email, does this mean that state employees are not allowed to read email from an external company/organization secured email system like Tumbleweed or Zitix used by companies like Hartford or organizations like the University of Nebraska - Medical Center?

If a Secured/Managed File Transfer system has an email component, does that mean that that system must be provided by the Office of the CIO?

My suggestions for change to the standard would be:

1. Define "email service" as employee-based and server-side only.
2. Add a section titled "The Email Service Does Not Apply To" that include:
 - a. System-to-System email
 - b. Case-based email
 - c. Secured Outgoing and Incoming Internet Email
 - d. Client-side software
 - e. Secured/Managed File Transfer systems that contain email features
 - f. Use of outside secured email systems

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