State Government Council
E-Government Work Session
August 17, 2000, 10 a.m. to Noon
Hastings Room, Nebraska Center for Continuing Education

Minutes

A. Participants

Mahendra	Bansal	Department of Natural Resources
Rick	Becker	CIO Office
Dennis	Burling	Environmental Quality
Tom	Conroy	DAS - NIS Project
Scott	Danigole	Legislative Fiscal Office
Steve	Henderson	IMServices
Greg	Lemon	Secretary of State's Office
Glen	Morton	Workers' Compensation Court
Jon	Ogden	Department of Roads
Steve	Schafer	CIO
Bob	Shanahan	Department of Labor
Rod	Wagner	Library Commission
Dayle	Williamson	Department of Natural Resources

B. Minutes for August 1, 2000
There were no changes to the minutes from the August 1 meeting.

C. Refine Vision Statement for E-Government
The group discussed the draft vision statement, goals and objectives. There were no changes to the vision statement or the three draft goals. A fourth goal to "Integrate the availability of information and services across governmental entities" was added. There were many changes to the draft objectives. A revised document is attached, which incorporates comments and suggestions.

"vision goals
objectives.doc"

The work group will make further revisions to the draft document at its August 31 meeting.

D. Overview and Status of Related Activities
Steve Schafer reviewed existing activities relating to e-government. These include NOL's new state portal, agency comprehensive information technology plans, the NITC Technical Panel's work groups on security and e-government architecture, the e-government conference in October or November, NIS, CJIS strategic plan, GIS strategic plan, and several funding sources. Handouts included pages 26-28 of the Statewide Technology Plan pertaining to e-government, a list of draft security policies, and the charter for the e-government architecture work group. Steve Schafer also distributed copies of the Governor's priorities and goals. The priorities are lower taxes, less government, building Nebraska's economy, protecting our families, and the health, safety and success of our children. Goals include: a conservative agenda which emphasizes quality government, using technology to unify the state, decentralize operations, economic opportunity in all 93 counties, consolidate

departments, tear down the silos of government, share resources with other departments, consult people affected by government agencies, set goals, and evaluate performance.

E. Strategies

Participants identified several existing and new strategies for inclusion in the e-government strategic plan.

1. Existing strategies:
   - NIS
   - Wireless
   - TINA
   - Retirement
   - Architecture Work Group (infrastructure)
   - Security
   - Agency Comp Plans
     * Source of ideas
     * Communication tool with policy makers
     * Foundation for e-government strategy
2. New Strategies:
   - Privacy/Legal issues
   - CRM (Constituent Relationship Management)
     * Privacy implications
     * Help desk for citizens
     * Education/promotion of services
     * Citizens needs and perspective
   - Personalized portal
     * My Nebraska
     * Subscribe to informational notices
   - Define needs/roles/responsibilities of multiple entities for creation and maintenance of data
   - Develop new or additional dedicated source of funding for e-government initiatives
   - Enterprise funding for shared infrastructure as defined by Architecture Work Group
   - Communicate potential of e-government solutions to policy makers and agency managers
   - Identify and remove statutory barriers
   - Identify and provide support
     * Interagency/enterprise
     * Define roles and available services
   - Undertake systematic effort to determine citizen needs and perspectives
   - Gubernatorial sponsorship
     Communication with policy makers

F. Next Steps

Participants agreed to the next steps:

1. Next meeting: 10 a.m. Thursday August 31 at the Department of Labor conference room (3rd floor)
2. CIO staff will revise the draft vision, goals, and objectives and prepare a draft strategic plan for e-government.

NOTE: Next meeting is **Thursday August 31 at 10:00 a.m., Department of Labor conference room (3rd floor).**