MEETING AGENDA

State Government Council of the Nebraska Information Technology Commission

Thursday, August 14, 2008
1:30 p.m. - 2:30 p.m.
Executive Building - Lower Level Conference Room
521 S 14th Street
Lincoln, Nebraska

AGENDA

Meeting Documents: Click the links in the agenda or <u>click here</u> for all documents. (xx Pages)

- 1. Roll Call, Meeting Notice & Open Meetings Act Information
- 2. Public Comment
- 3. Approval of Minutes* May 8, 2008
- 4. Standards and Guidelines
 - Recommendations to the Technical Panel and the NITC*
 - NITC 5-202: Blocking Email Attachments (Revised)
 - Discussion
 - Project Status Reporting Example
 - Enterprise Projects Statutes
- 5. Shared Services
 - Email Draft Records Retention Policy for Disaster Recovery Back-ups
 - Active Directory
- 6. Other Business
- 7. Agency Reports
- 8. Next Meeting Date September 11, 2008
- 9. Adjourn
- * Denotes Action Item

(The Council will attempt to adhere to the sequence of the published agenda, but reserves the right to adjust the order of items if necessary and may elect to take action on any of the items listed.)

Meeting notice was posted to the <u>NITC website</u> and <u>Nebraska Public Meeting</u> <u>Calendar</u> on July 2, 2008. The agenda posted to the NITC website on August 10, 2008.

State Government Council of the

Nebraska Information Technology Commission

Thursday, May 8, 2008, 1:30 p.m. - 2:30 p.m.

Nebraska State Office Building - Conference Room 6Z
301 Centennial Mall South, Lincoln, Nebraska

PROPOSED MINUTES

MEMBERS PRESENT

Brenda Decker, Chief Information Officer, Chair Dennis Burling, Department of Environmental Quality Randy Cecrle, Workers' Compensation Court Tom Conroy, OCIO-Enterprise Computing Services Josh Daws, Secretary of State's Office Keith Dey, Department of Motor Vehicles Pat Flanagan, Private Sector Rex Gittins, Department of Natural Resources Joe Kellner, Department of Roads Gerry Oligmueller, Budget Office Terry Pell, State Patrol Doni Peterson, Department of Administrative Services Jayne Scofield, OCIO-Network Services Len Sloup, Department of Revenue Rod Wagner, Library Commission

MEMBERS ABSENT: Bob Beecham, NDE Support Services; Mike Calvert, Legislative Fiscal Office; Dorest Harvey, Private Sector; Lauren Hill, Governor's Policy Research Office; Jeanette Lee, Department of Banking; Butch Lecuona, Department of Labor; Jim Ohmberger, Health and Human Services; Janice Walker, State Court Administrator's Office; Mike Overton, Crime Commission; and Robin Spindler, Department of Correctional Services

ROLL CALL, MEETING NOTICE & OPEN MEETINGS ACT INFORMATION

Ms. Decker called the meeting to order at 1:35 p.m. There were 14 voting members present at the time of roll call. A quorum existed to conduct official business. The meeting notice was posted to the NITC Website and Nebraska Public Meeting Calendar on April 15, 2008. The agenda posted to the NITC Website on May 6, 2008. A copy of the Open Meetings Act was located on the front table.

PUBLIC COMMENT

There was no public comment.

APPROVAL OF MINUTES* - APRIL 10, 2008

Mr. Conroy moved to approve the <u>April 10, 2008</u> minutes as presented. Mr. Dey seconded. Roll call voted: Burling-Yes, Cecrle-Yes, Conroy-Yes, Daws-Yes, Decker-Yes, Dey-Yes, Flanagan-Yes, Kellner-Yes, Oligmueller-Yes, Pell-Yes, Peterson-Yes, Scofield-Yes, Sloup-Yes, and Wagner-Yes. Results: Yes-14. No-0. Abstain-0. Motion carried.

STANDARDS AND GUIDELINES - RECOMMENDATION TO THE TECHNICAL PANEL AND THE NITC - NITC 1-201: AGENCY INFORMATION TECHNOLOGY PLAN

By statute, all agencies are required to submit an information technology plan, and the NITC is responsible for adopting the form that agencies are to use.

Members discussed the draft form. Members suggested adding a separate column for the estimated number of hardware devices the agency will have by the end of the next biennium, and information on the agency's hardware replacement cycle. Members also suggested changes to the network section.

Ms. Scofield left the meeting.

Mr. Cercle moved to recommend approval of NITC 1-201. There was no second.

Mr. Dey moved to table action on the NITC 1-201: Agency Information Technology Plan. Mr. Pell seconded. Roll call vote: Kellner-Yes, Wagner-Yes, Pell-Yes, Oligmueller-Yes, Dey-Yes, Cecrle-Yes, Daws-Yes, Flanagan-Abstain, Sloup-Yes, Decker-Yes, Conroy-Yes, Peterson-Yes, and Burling-Yes. Results: Yes-12, No-0, Abstain-1. Motion carried.

Mr. Becker stated that the suggested changes would be made to the form and posted for the 30-day comment period. Members can review the revised version on the NITC website and submit comments or suggested changes prior to final approval.

STANDARDS AND GUIDELINES - RECOMMENDATION TO THE TECHNICAL PANEL AND THE NITC - NITC 1-202: PROJECT REVIEW PROCESS

The form is the same as has been used for several years. However, the form is now incorporated into the new web-based budget request system, and is to be submitted with the agency's budget request. Agencies no longer have to submit the Word version of the form.

Mr. Conroy move to recommend approval of <u>NITC 1-202</u>: Project Review Process. Mr. Cercle seconded. Roll call voted: Burling-Yes, Cecrle-Yes, Conroy-Yes, Daws-Yes, Decker-Yes, Dey-Yes, Flanagan-Yes, Sloup-Yes, Kellner-Yes, Oligmueller-Yes, Pell-Yes, Peterson-Yes, and Wagner-Yes. Results: Yes-13, No-0, Abstain-0. Motion carried.

Mr. Oligmueller left the meeting.

GOVERNMENT TECHNOLOGY COLLABORATION FUNDSuggested Uses

Members had an opportunity to review the GTCF Ideas submitted to the OCIO. There is approximately \$175,000 of unobligated funds available to fund projects.

Mr. Pell moved that the Council pursue an email archiving project utilizing the grant funds. Mr. Cecrle seconded. After discussion, Ms. Decker offered a friendly amendment to establish a work group to develop a proposal for the council's review. Mr. Pell and Mr. Cecrle accepted the amendment. Roll call vote: Burling-No, Peterson-Yes, Conroy-Yes, Decker-Yes, Sloup-Yes, Flanagan-Yes, Daws-Yes, Cecrle-No, Dey-Yes, Pell-Yes, Wagner-Yes, and Kellner-Yes. Results: Yes-10, No-2, Abstain-0. Motion carried.

Members volunteering to serve on the work group: Terry Pell, Keith Dey, Randy Cecrle. Mr. Henderson suggested that, as the proposer, Jim Ohmberger should be involved. Mr. Burling stated he voted "no" due to the lack of a records management component. He was invited to be part of the work group.

Members discussed allowing other projects to be submitted for review by the council. Mr. Becker stated that a Word version of the grant application form will be added as a link to today's agenda for anyone wanting to submit a project proposal.

OTHER BUSINESS

There was no other business.

AGENCY REPORTS

Members were given an opportunity to provide agency reports.

NEXT MEETING DATE AND ADJOURNMENT

The next meeting of the State Government Council will be held on June 12, 2008, 1:30 p.m. The location will be announced at a later date.

Mr. Pell moved to adjourn. Mr. Dey seconded. All were in favor. Motion carried by unanimous voice vote.

The meeting was adjourned at 3:07 p.m.

Meeting minutes were taken by Lori Lopez Urdiales and reviewed by Rick Becker of the Office of the CIO/NITC.

NITC 5-202 DRAFT

State of Nebraska Nebraska Information Technology Commission Standards and Guidelines

NITC 5-202 (Draft)

Title	Blocking Email Attachments
Category	Groupware Architecture
Applicability	Applies to all state government agencies, excluding higher education

1. Purpose

It is important to take steps to protect the state's computing environment against the threat of viruses. Email attachments with certain extensions are often used in virus attacks because of their execution access and the amount of damage they can cause. Therefore, the State of Nebraska prohibits certain attachments from being transmitted through email.

2. Standard

2.1 Removing Prohibited Attachments Before Delivery

The SMTP gateway will remove any prohibited attachments before allowing the email to be delivered. If any of the blocked extensions are detected, the attachment will be deleted and a message stating that the attachment was blocked will be included in the email message.

2.2 List of Extensions - Attachments which will be blocked

Attachment A, entitled "List of Extensions - Attachments which will be blocked," contains the current listing of attachments which will be blocked by the State of Nebraska.

2.3 Alternative Methods for Sending or Receiving Files

If an individual needs to send or receive a file with one of the blocked extensions, other alternatives for transmitting files should be considered, such as: Secure file transfers (sFTP / FTPS) or Web-based document retrieval.

Attachment A: List of Extensions - Attachments which will be blocked

VERSION DATE: DRAFT - August 6, 2008 HISTORY: Original version adopted on November 13, 2003. PDF FORMAT: (to be added)

List of Extensions - Attachments which will be blocked

Extension - Description	Internal 1	Inbound
ade – Access Project extension (Microsoft)	X	
adp – Access Project (Microsoft0	X	
app – Executable Application	X	
asp – Active Server Page	X	
bas – Basic	X	X
bat – Batch	X	Х
cer – Internet Security Certificate File	X	
chm – Compiled HTML Help	X	
cmd – Command	X	X
com – Command, executable	X	X
cpl – Control panel applet	X	X
crt – Certificate File	X	
csh – csh Script	X	
exe – Executable program	X	X
fxp – FoxPro Compiled Source (Microsoft)	X	
gadget – Windows Vista gadget	X	
hlp – Windows Help File	X	
hta – HTML application	X	X
inf – set up	X	X
ins – Internet communications settings	X	X
isp – Internet communications settings	X	X
its – Internet Document Set, Internet Translation	X	
js – JScript	X	X
jse – JScript encoded file	X	X
ksh – UNIX Shell Script	X	
Ink – Shortcut	X	X
mad – Access Module Shortcut (Microsoft)	X	
maf – Access (Microsoft)	X	
mag – Access Diagram Shortcut (Microsoft)	X	
mam – Access Macro Shortcut (Microsoft)	X	
maq – Access Query Shortcut (Microsoft)	X	
mar – Access Report Shortcut (Microsoft)	X	
mas – Access Stored Procedure (Microsoft)	X	
mat – Access Table Shortcut (Microsoft)	X	
mau – Executable Media file	X	
mav – Access View Shortcut (Microsoft)	X	
maw – Access Data Access Page (Microsoft)	X	
mda – Access Add-in, MDA Access 2 Workgroup (Microsoft)	X	
mdb – Access Application, MBD Access Database (Microsoft)	X	
mde – Access MDE Database File (Microsoft)	X	
mdt – Access Add-in Data (Microsoft)	X	
mdw – Access Workgroup Information (Microsoft)	X	
mdz – Access Wizard Template)Microsoft)	X	
msc – Microsoft common console document	X	X
msi – Install Control file	X	X
msp – Windows installer patch	X	X

mst – Windows installer transform	X	Х
ops – Office Profile Settings File	Х	
pcd – Visual test (Microsoft)	X	
pif – Windows program information file	X	X
prf – Windows System File	Х	
prg – Program file	Х	
pst – MS Exchange Access Book File (Microsoft)	X	
reg – Microsoft registry	X	X
scf – Windows Explorer Command	X	
scr – Screensaver	X	X
sct – Windows script component	Х	X
shb – Document short cut	Х	X
shs – Shell Script object	Х	X
test – Test files		X
tmp – Temporary File / Folder	Х	
url – Internet shortcut	X	X
vb – VBScript	X	X
vbe – VBScript encoded file	Х	X
vbs – Visual Basic	X	X
vsmacros – Visual Studio .NET Binary-based Macro Project	Х	
vss – Visio Stencil (Microsoft)	X	
vst – Visio Template (Microsoft)	X	
vsw – Visio Workspace File (Microsoft)	X	
ws – Windows Script File (Microsoft)	X	
wsc – Windows Script component	X	X
Wsf – Windows Script File	X	
wsh – Windows Scripting host settings	X	X
wma – Windows Media Audio		X
wmf – Windows Media File		X

Note:

1 – Microsoft Outlook strips these attachments when sending to another Exchange user within the State of Nebraska.

Project Status Form

General Information						
Project Name	Date					
Sponsoring Agency						
Contact	Phone		Email		Employer	
Project Manager	Phone		Email		Employer	
Key Questions				Explanation	(if Yes)	
1. Has the project scope of work changed?		ΠY	es □ No			
2. Will upcoming target dates be missed?		☐ Yes ☐ No				
3. Does the project team have resource constraints?		ΠY	es 🗌 No			
4. Are there problems or concerns that requtop management attention?	uire stakeholder or	ΠY	res □ No			

Project Metrics				
Measure	Numbers	Percent Complete		
Tasks Complete	[13 of 54]	[24%]		
Tasks in Progress	[26 of 54]	[48%]		
Tasks not Started	[28 of 54]	[52%]		
Time spent	[18 of 86 weeks]	[21%]		
Time remaining	[68 of 86 weeks]	[79%]		
[Project Specific Measure]				

Base yello	ed on the c	ect Status olor legend below, indicate green, ye an explanation in the comment boxe J.	· ·	•	0.		•	
		one color in each of the Reporting Period s to indicate your best assessment of: Last Reporting Period This Reporting Period [MM/DD/YYYY] [MM/DD/YYYY]						
1. 0	verall Pro	ject Status	Red	☐ Yellow	Green	Red	☐ Yellow	☐ Green
2. S	chedule		☐ Red	☐ Yellow	☐ Green	Red	☐ Yellow	Green
3. B	udget (ca	pital, overall project hours)	☐ Red	☐ Yellow	☐ Green	Red	☐ Yellow	☐ Green
4. S	соре		☐ Red	☐ Yellow	Green	Red	☐ Yellow	☐ Green
5. Q	uality		Red	☐ Yellow	Green	Red	☐ Yellow	Green
			☐ Red	☐ Yellow	☐ Green	Red	☐ Yellow	Green
Colo	r Legend							
	Red Project has significant risk to baseline cost, schedule, or project deliverables. Current status requires immediate escalation and management involvement. "Probable that item will NOT meet dates with acceptable quality without changes to schedule, resources, and/or scope".							
Yellow Project has a current or potential risk to baseline cost, schedule, or project deliverables. Project Manager will manage risks based on risk mitigation planning. "Good probability item will meet dates and acceptable quality. Schedule, resource, or scope changes may be needed".								
	Green Project has no significant risk to baseline cost, schedule, or project deliverables. "Strong probability project will meet dates and acceptable quality".							

Product and/or Service Performance						
Performance Standard	Meets	Exceeds	Below	Explanation		

Milestones Planned and Accomplished					
Milestone	Original Date	Revised Date	Actual Date		

Milestones Planned and Not Accomplished For each item listed, provide a corresponding explanation of the effect of this missed item on other target dates and provide the plan to recover from this missed item.								
Milestone Original Date Revised Date Effect on Other Dates/Plan								

Milestones Planned for Next Period						
Milestone Original Date Revised Date						

Decision Points

For each item listed, provide a corresponding explanation of the effect of this item on other target dates, scope or cost and provide the responsible parties name. The responsible party will ensure the decision is made and carried out.

Decision Point	Decision Due Date	Deciders Name or Names	Decisions Effect on Project

Project Issues						
Description	Impact on Project - (H,M,L)	Date Resolution is Needed	Issue Resolution Assigned to	Date Resolved		

Footnote: High, Medium, Low Impact.

High- "project killer" major impact on project time, scope, cost. Issue must be resolved! - **Medium**- impact will moderately effect project time, scope, cost. - **Low**- Issue will not impact project delivery

Comparison of Budgeted to Actual Expenditures Use a chart like the following to show actual expenditures compared to planned levels. Break the costs into other categories as appropriate. Fiscal Year [YYYY] Budget **Actual Costs** Estimate Total Total Item to Date to Complete **Estimated Costs** Planned Budget Salaries **Contract Services** Hardware Software **Training** Other Expenditures* **Total Costs**

Other Expenditures include supplies, materials, etc.

Risks Management				
Major Risk Events	High Medium Low	Risk Mitigation	Mitigation Responsible Party	

Additional Comments / Concerns	

Enterprise Project Statutes

86-506 Enterprise project, defined.

Enterprise project means an endeavor undertaken over a fixed period of time using information technology, which would have a significant effect on a core business function or affects multiple government programs, agencies, or institutions. Enterprise project includes all aspects of planning, design, implementation, project management, and training relating to the endeavor.

Source Laws 2002, LB 1105, § 276; Laws 2008, LB823, § 2.July 18, 2008

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86-525 Enterprise project; legislative findings.

In addition to the findings in section 86-513, the Legislature also finds that:

- (1) The effective, efficient, and cost-effective operation of state government requires that information be considered and managed as a strategic resource;
- (2) Information technologies present numerous opportunities to more effectively manage the information necessary for state government operations;
- (3) Information technologies are changing and advancing at a very rapid rate, increasing the computing power available to individual users;
- (4) The commission should have the responsibility to establish goals, guidelines, and priorities for information technology infrastructure; and
- (5) Periodic investments in the information technology infrastructure are required to develop and maintain the foundation for the effective use of information technologies throughout state government.

Source Laws 1996, LB 1190, § 3; Laws 2000, LB 1349, § 5; R.S.Supp.,2000, § 81-1192; Laws 2002, LB 1105, § 295.

86-526 Enterprise project; designation.

The commission shall determine which proposed information technology projects are enterprise projects. The commission shall create policies and procedures for the designation of such projects. The commission shall evaluate designated enterprise project plans as authorized in section 86-528.

Source Laws 1996, LB 1190, § 5; Laws 2000, LB 1349, § 6; R.S.Supp.,2000, § 81-1194; Laws 2002, LB 1105, § 296; Laws 2008, LB823, § 7.July 18, 2008

86-527 Information Technology Infrastructure Fund: created: use: investment.

The Information Technology Infrastructure Fund is hereby created. The fund shall contain revenue from the special privilege tax as provided in section 77-2602, gifts, grants, and such other money as is appropriated or transferred by the Legislature. The fund shall be used to attain the goals and priorities identified in the statewide technology plan. The fund shall be administered by the office of Chief Information Officer. Expenditures shall be made from the fund to finance the operations of the Information Technology Infrastructure Act in accordance with the appropriations made by the Legislature. Transfers from the fund to the General Fund may be made at the direction of the Legislature. Any money in the Information Technology Infrastructure Fund available for investment shall be invested by the state investment officer pursuant to the Nebraska Capital Expansion Act and the Nebraska State Funds Investment Act.

Source Laws 1996, LB 1190, § 6; Laws 1998, LB 924, § 42; Laws 2000, LB 1349, § 7; R.S.Supp.,2000, § 81-1195; Laws 2002, LB 1105, § 297; Laws 2002, Second Spec. Sess., LB 1, § 10; Laws 2003, LB 408, § 7; Laws 2006, LB 921, § 19; Laws 2008, LB823, § 8.July 18, 2008

86-528 Enterprise project; funding.

- (1) The Legislature may allocate money from the Information Technology Infrastructure Fund for enterprise projects. The Legislature may recognize multiple-year commitments for large projects, subject to available appropriations, including remaining obligations for the century date change project managed by the department.
- (2) No contract or expenditure for the implementation of an enterprise project may be initiated unless the commission has approved a project plan. The project plan shall include, but not be limited to, the objectives, scope, and justification of the project; detailed specifications and analyses that guide the project from beginning to conclusion; technical requirements; and project management. The commission may request clarification, require changes, or provide conditional approval of a project plan. In its review, the commission shall determine whether the objectives, scope, timeframe, and budget of the project are consistent with the proposal authorized by the Legislature in its allocation from the fund.
- (3) The commission may also evaluate whether the project plan is consistent with the statewide technology plan and the commission's technical standards and guidelines.

Source Laws 2000, LB 1349, § 8; R.S.Supp.,2000, § 81-1196.01; Laws 2002, LB 1105, § 298; Laws 2008, LB823, § 9.July 18, 2008

86-529 Enterprise project; commission; duties.

To implement enterprise projects pursuant to sections 86-525 to 86-530, the commission shall:

- (1) Develop procedures and issue guidelines regarding the review, approval, and monitoring of enterprise projects; and
- (2) Coordinate with the Chief Information Officer to monitor the status of enterprise projects, including a complete accounting of all project costs by fund source.

Source Laws 1996, LB 1190, § 10; Laws 1998, LB 924, § 43; Laws 2000, LB 1349, § 9; R.S.Supp.,2000, § 81-1199; Laws 2002, LB 1105, § 299; Laws 2008, LB823, § 10.July 18, 2008

86-530 Enterprise project; report.

The Chief Information Officer shall report annually to the Governor and the Appropriations Committee of the Legislature on the status of enterprise projects.

Source Laws 1996, LB 1190, § 13; Laws 2000, LB 1349, § 10; R.S.Supp.,2000, § 81-11,102; Laws 2002, LB 1105, § 300; Laws 2008, LB823, § 11.July 18, 2008

DRAFT

124-x-x DISASTER RECOVERY BACK-UPS FOR THE ENTERPRISE EMAIL SYSTEM

Data (records) from the enterprise email system is copied to back-up tapes or other storage media by the Office of the Chief Information Officer ("OCIO") for the purpose of disaster recovery preparations. The data is only to be used for system restoration in the event of a disaster or system failure. Disaster recovery back-ups are never to be used or considered for records access or management purposes. "Enterprise Email System" means the email system maintained by the OCIO utilizing Microsoft Exchange and related products.

End-of-Week Back-ups: Erase on the first business day after a 14 day

retention period

Incremental Daily Back-ups: Erase contemporaneously with the related End-

of-Week Back-up

Off-Site End-of-Week Back-ups: Erase on the first business day after a 14 day

retention period