

Patrick C. Flanagan

Biographical Details

Pat Flanagan is an Information Systems Manager for Mutual of Omaha. He has thirty-four years experience in planning, developing, integrating and implementing information technology systems. Pat's work history includes current employer Mutual of Omaha (for the past 23 years) and prior employment at Blue Cross/Blue Shield and Union Pacific Railroad. His experience includes quality and process management, measurement, strategic and tactical technology planning, asset management, systems and service level management, computer and telecommunications performance and capacity management.

Pat's management experience includes planning, budgeting, vendor relations and negotiation, human resource and project management. He is a member of the Emergency Operations organization for Mutual and helped establish their Business Continuity and Disaster Recovery Plans. He is a member of the Infrastructure Executive Council and previously served on Gartner Group's industry best practice advisory group for effective systems management. Mr. Flanagan is certified through the IT Service Management Forum in IT Service Management Foundation skills. Mr. Flanagan was approved by the NITC for appointment to the State Government Council as a Private Sector member on November 6, 2000.

Several efforts underway at Mutual of Omaha are relevant to state government. This includes implementing federal security and privacy requirements for health records under HIPAA regulations, benchmarking for information technology, enterprise shared services integration, and e-commerce implementation.